

VISION

***Being aware that***

*"It is not the strongest or most powerful company who wins, but the one that demonstrates the greatest ability to adapt to the market"*  
**Fluorten Management decides to redirect all efforts of its organisation towards increasingly competitive markets that require an ever-increasing focus on technological and human know-how, i.e., the Food, Automotive, and Space and Defence sectors.**

Fluorten s.r.l.'s primary objective is, therefore, a balance between customer satisfaction and the maintenance of high standards in terms of profitability, competitiveness and quality.

Fluorten Management is aware that the personnel working on this Vision are a key resource in the achievement of this goal.

MISSION

Fluorten s.r.l. is a leading company in the field of

**"PTFE moulding and extrusion; Techno-polymer injection moulding; 3D Printing; Machining of PTFE, Techno-polymers and metals; for all industry sectors including aeronautics, space and defence; Design and manufacturing of moulds for all industry sectors. Marketing of technical items for industry."**

Fluorten s.r.l. is aware that the customer is demanding ever more reliable products, with established production costs and that the community is demanding safety regarding their use, that shareholders require positive returns from their investments and that workers, whether they be employees or not, desire a degree of certainty in their income and personal satisfaction.

Furthermore, Fluorten s.r.l. is convinced that the achievement of these objectives is to be pursued by protecting worker and community health and safety by means of careful management of safety and environmental processes.

For this reason, Fluorten s.r.l. adopts a Quality Management System whose aim is the continual improvement of performance, establishing suitable targets for all company processes in line with this policy.

In particular, this directs its efforts towards maintaining Company System certifications according to the following standards:

**UNI EN ISO 9001**  
**UNI EN 9100**  
**UNI EN ISO 14001**  
**GMP**

**Quality Management Systems**  
**Quality Management System for the Aerospace Industry**  
**Environmental Management System**  
**Good Manufacturing Practices for the Food Industry**

and observing the philosophy and principles of the **ISO 45001 Occupational Health and Safety Management System**.

Allocating suitable resources and adequate and effective personnel training to meet these objectives.

Due consideration is, therefore, required at each level of the company for Quality, Safety and Environmental protection as fundamental aspects of its business, as requisites that are able to make a difference between success and failure in each business sector, in particular by pursuing the following:

- *Analysis of risks and opportunities by monitoring business processes with a focus on the needs of stakeholders in view of business continuity.*
- *Customer satisfaction regarding implicit and explicit needs.*
- *Rapid adaptation to differing customer and market requirements in terms of flexibility.*
- *Continual monitoring of processes.*
- *Seeking partnerships with suppliers to improve the quality level of the supply chain.*
- *Continual improvement in company performance.*
- *Improvement in the efficiency of the management system in terms of Quality, Safety, Environment and GMP.*
- *Continual growth in terms of training and, therefore, professionalism of personnel.*
- *Investment in innovative technologies to improve the production process.*
- *Eco-efficiency during production to achieve lower costs and a reduced negative impact on the environment.*
- *Prevention of accident risk and the protection of the health of all workers.*
- *Prevention of contamination risk of the product intended for contact with food.*

