

To all our valued customers and partners

Subject: Covid-19

Dear Ladies and Gentlemen,

as COVID-19 is spreading around the world and having a dramatic impact on people, communities and businesses around the world, our number one priority is the health and safety of our employees, those we do business with and the communities where we live and work.

Fluorten has taken all possible measures to ensure everyone's safety, including: limiting the access to our plant and offices to visitors, limiting external visits to companies and business trip in Italy and abroad, inviting all employees to observe the basic hygienic rules in their daily life, in the company and at home. All that, together with restrictions and recommendation of the Italian Government and local authorities, with the effect to reduce as much as possible any contact among people so to avoid the spread of the virus.

We have also taken a number of measures to ensure that the COVID-19 crisis does not impact the quality of your experience with Fluorten. All our services and support teams will ensure that we continue to seamlessly deliver excellent products and services.

These measures will be active until the situation is be back to normal and it will be our care to keep all constantly informed about the evolution, including any other possible restriction that may occur.

In the meantime, we are close to everyone around the world that is affected directly or indirectly by COVID-19.

Keeping at your disposal, we wish you all the best,

Fluorten S.r.l.